

STRONG OBJECTIONS to Air Source Heat Pump at Campus West

We live in Scholars Mews, immediately next to the proposed Campus West Air Source Heat Pump. Our back garden and windows directly face the Greenway and the proposed development. **My husband and I both work from home – as other of our neighbours do** – so we would be exposed to the noise impact from this development constantly, no break from it, and would also be unable to fully enjoy our garden during our non-working hours, which has been a source of relaxation during the Pandemic and beyond.

We therefore **very strongly object** to the plans for the air source heat pump, because we are seriously concerned about the **noise impact** to this otherwise quiet residential area. Commercial Air Source Heat Pumps are known to be **incredibly noisy** given their fans and compressor components, and this noise would be very detrimental to the quiet enjoyment of our homes and gardens.

We are also gravely concerned about the **combined impact of noise**: from the proposed **heat pump plus** the noise from the **expanded carpark at the same site**. **These combined noise levels would increase to unacceptable levels in a previously quiet residential area. Both plans lack/ have lacked sufficient noise mitigation, and we feel this is wholly unacceptable.**

We need to have a full guarantee that IF the heat pump goes ahead - I guess we're not optimistic that anyone will listen to us given the carpark expansion went against us - there will be the **VERY BEST AVAILABLE MITIGATION measures**, all available **SOUNDPROOFING, SCREENING** (i.e., industrial screening; together with planting of green tree/plant cover along the fringe of the greenway, which can also help).

Why also can't the location of the pumps be changed to face the main road area rather than residential housing? It really is unacceptable to have so little regard for the health and wellbeing of residents along the Ayot Greenway – first, our objections to the carpark expansion were ignored, and now this.

The increase in noise would be very detrimental to our wellbeing and also the natural habitat of the **wildlife** that also live next to the **Ayot greenway**. The Greenway is home to polecats, badgers, tawny owls, and falcons. (We have photos of all of these, and the existence of the polecats has been registered with the Herts and Middlesex Wildlife Trust). They need to live in peace too.

If the noise is so great that it affects our home-working, home relaxation, and sleep patterns, we demand that we be given **financial compensation** for any resulting detrimental impact to our **emotional and financial wellbeing**. We would need to get additional/ better glazing for our houses and are not prepared to suffer any decrease in the value of home that arise specifically from the heat pump noise. **We are taking our own noise readings and know the current valuations of our properties.**

Yours sincerely

