

Construction Management Plan

Client –	Welwyn Hatfield Borough Council
Principal contractor –	Bourne Parking Limited
Site Address –	Campus West, The Campus, Welwyn Garden City AL8 6BX.
Planning application Ref.	6/2021/2207/MAJ.
Contract Scope –	To provide a new single storey car park, including open escape stairs, external elevation treatment and associated landscaping
Contract Number –	6425

Revision	Date	By whom	Reason for revision
0	26.10.20	James Sturgeon	Planning submission
1	18.02.21	James Sturgeon	Updated to single deck structure
2	07.04.21	James Sturgeon	Updated to incorporate Highways Pre-app comments
3	04.02.22	Rupert Ogilvie	Updated to incorporate HCC Highway Response from planning application.
4	30.03.22	Rupert Ogilvie	Updated to reflect HCC Highway comments 16/03/22
5	29/04/22	Rupert Ogilvie	Updated Access arrangements to site
6	24/05/22	Rupert Ogilvie	Updated to include TTRO application to suspend the 'no right turn' from Digswell Road to Campus West

Name	Role	Contact details	Address
Rupert Ogilvie	Responsible for submitting the CMP and updating the CMP/		Endeavour House, Crow Arch Lane, Ringwood, Hampshire BH24 1HP

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Lawrence Bradford	Responsible for day-to-day management of the works and dealing with any complaints from local residents, businesses & community liaison			Endeavour House, Crow Arch Lane, Ringwood, Hampshire

1.0 Introduction

1.1 Description of the project

The existing Campus West Car Park consists of surface level only parking with a total of 334 spaces (including 8 disabled bays). The car park is located adjacent to the Campus West leisure complex and Welwyn Garden City Central Library. A drop-off area is provided outside the Campus West leisure complex, accessed via the Campus West car park entrance. The car park is owned and operated by WHBC.

Bourne Parking will be responsible for the design and construction of a new single storey car park to provide an additional 156 spaces to the existing grade level car park at the Campus West site. The new car park will provide parking on ground floor plus one suspended parking deck.

The structure will comprise of a galvanised structural steel frame with Montex precast concrete floor units. The structure will be supported by reinforced concrete strip foundations. Polymer modified asphalt and drainage will be installed to the top parking deck.

LED lighting, CCTV, fire alarm, wayfinding signage and road markings will be installed to all parking levels. Together with EVC at ground floor level and provision for cycle racks. The elevation treatment to the car park will comprise of PPC aluminium fins and a bespoke façade system to the stair towers and corners of the car park structure.

New soft and hard landscaping will be provided to the perimeter of the car park. All working areas affected by construction activity shall be reinstated, as required. A detailed construction programme shall be produced as part of our pre-construction planning. It is anticipated that construction works shall be completed within a 32-week period.

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1.2 Location Plan.



20025-Campus West-P001-Site Location Plan

2.0. Programme



Standard working hours for the site.

8.00am and 6.00pm on Monday to Friday 8.00am and 1.00pm Saturdays and at no time on Sundays and Bank Holidays.



The site period & substructure works are scheduled for a duration of 17 weeks.

The steel frame & precast slabs duration is approximately 8 weeks. This is explored in further detail in section 4 Logistics and Traffic Management.

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M&E, finishes and landscaping will follow on after the frame completion.

The overall duration of the construction works is 33 weeks.

The parking spaces available at the Campus East site will not be reduced until the completion of the new campus West MSCP.

3.0 **Consultation with public and local stakeholders**

3.1 Neighbouring sites.

A search of neighbouring sites has been carried using the Considerate Constructors Scheme Construction Map to establish local construction activity around the vicinity of the site. Which identified two live projects. BGL will contact both contractors to co-ordinate deliveries.



Site details - ID 127113 Project Name Care Home for Welbrook LLP Address adjacent to 45 Broadwater Road, Welwyn Garden City, Hertfordshire, AL7 3EG Client Welbrook LLP Local Authority Welwyn Hatfield Council



Contractor details Principal Contractor CField Construction Ltd Project Period 30/8/2021 - 31/12/2022.

Site details - ID 126712 Project Name 37 Broadwater Road Address 37 Broadwater Road, Welwyn Garden City, Hertfordshire, AL7 3AX Client Bishopswood Estates Ltd Local Authority Welwyn Hatfield Council Contractor details Principal Contractor Total Construction Ltd Project Period 24/5/2021 - 23/9/2022

3.2. Neighbouring Residents.

Welwyn Hatfield Borough Council have requested that the local community is updated via their quarterly newsletter. The council will issue a newsletter (WC 04/04/22) to neighbours introducing the site team along with a project email address allowing residents to relay they questions directly to them (wgctowncentre@welhat.gov.uk.). As the project progresses, regular newsletters will be issued keeping the residents updated.

In addition to the newsletter, an extensive temporary signage strategy will be implemented by the local council within the vicinity of the site. This includes directional signage to other local car parks, notifications to road users of temporary disruption, notice board updates within Campus West and hoarding signage to inform residents of the development.

Further signage shall be displayed with the site managers name / contact details, warning of the dangers of the construction site and discouraging unauthorised access (especially by children).

Access onto and off site shall be controlled by gates which shall normally be closed.

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3.3 Visitors

All visitors to the site will sign in at the Site office.

All visitors to this site shall receive a briefing that covers the activities whilst on site. They shall be accompanied at all times by a member of site staff.



4.0 Logistics and Traffic Management

4.1 Site Set up

The existing Campus West car park is bordered by mature trees to the North, South and West elevations and Campus West leisure centre to the East.

The new single storey car park occupies the majority of the existing car park, and as such results in limited opportunity for on-site facilities. Temporary welfare and office facilities will be located to the North of the site with pedestrian access from The Campus.



4.2 Contractor Parking

The off-site manufacturing methodology for the frame and floors results in a smaller resource level than with traditional construction at peak production times it is anticipated not no more than 25 operatives will be on site at any one time. However additional measures shall be made to reduce number of vehicles being driven into Welwyn Garden City, including:

- Promoting car sharing wherever possible.
- Promote use of train (0.3 miles from train station), by posting timetables on the site notice boards and during the site induction.
- Promote use of buses (0.3 miles from bus station) by posting timetables on the site notice boards and during the site induction.
- Promoting walking and cycling options for local workers. This will be promoted by installing cycle racks on site and posting cycle routes on the site notice boards and during the site induction.

No parking will be available on site during construction period. All contractors will be made aware of alternative public parking locations within 0.3 miles of the site in Welwyn Garden City center (as illustrated on the image below), Prior to arrival via the BGL on-line induction process.



WELWYN GARDEN CITY CENTRE PARKING GUIDE UPDATED MARCH 2022



The site manager will ensure no inappropriate on street car parking occurs during the full construction period.

The site manager will carry out regular patrols on the surrounding roads to identify offenders and get the vehicles removed.

4.5 Access / Egress arrangements for the site.

The site entrance from The Campus, will be restricted to vehicles required for the below ground development stage only. All other construction traffic, for the above ground development stage will enter & exit the site via Digswell Road. See matrix below for further details.

A Temporary Traffic Regulation Order (TTRO) application to suspend the 'no right turn' from Digswell Road to Campus West will be undertaken & application be determined prior to any HGV (extended), traffic using this route.

Vehicle Type	Entrance	
Van	The Campus & Digswell Road	
Fire Appliance	The Campus & Digswell Road	
Tipper	Digswell Road	
Concrete Mixer	The Campus	
Crane	The Campus & Digswell Road	
HGV (extended)	Digswell Road	

All Construction traffic will enter & exit the site in a forward gear.

The sweep paths of delivery lorries show the line of the tyres (Red) and the line of the cab plus overhang (Green). These sweep paths now demonstrate that the grass verge will not be overrun on the access roads ('The Campus' & 'Digswell Rd') by the HGV tyres and the sweep paths have now been provided at full A1 scaled drawings for ease of reading. These updated sweep paths also show no interaction with the tree trunks, kerbs & paving at either site entrance.



Sweep Path Drawings -

- 6409-BPL-090-TRK-P05
- 6409-BPL-091-TRK-P04
- 6409-BPL-092-TRK-P04
- 6409-BPL-093-TRK-P04
- 6409-BPL-094-TRK-P03
- 6409-BPL-095-TRK-P02
- 6409-BPL-096-TRK-P02
 Discontinued
- 6409-BPL-097-TRK-P02
- 6409-BPL-098-TRK-P02
- 6409-BPL-099-TRK-P02

The tree canopies located at the Campus West site entrance have been pruned up to a height of 5.2m from ground level and this should provide sufficient access without the HGV's clashing. The pruning of these trees has been approved in application 620220237TC - Notification of Works to Trees in a Conversation Area. At present the tree canopies on the site entrance from 'Digs well Rd' are above 5.2m. However, if tree growth obscures access, Bourne Parking will submit a further Notification of Works to Trees in a Conversation Area application to prune the trees as required to create a corridor for access.

The drop-off area for the leisure complex will remain operational during the works and controlled Via the existing arrangements.

Traffic marshals, or site staff acting as traffic marshals, will hold the relevant qualifications required for directing large vehicles when entering & exiting the site. Marshals will be equipped with STOP/GO signs to control traffic on the Campus west drop-off area & Marshals will have radio contact with one another.

A survey has been undertaken & submitted of the immediate approach roads and site junctions to record their existing condition with photographic evidence. A similar survey will be undertaken upon completion.

Phases 6,7 & 8 - The movements of the HGV will still be restricted on site during the final stage 8 of erection. At this point we will separate tractor / trailer unit and utilise the crane to rotate the trailer. The tractor unit will then reconnect to the trailer and leave the site in forward gear. The sweep path drawings for the site access point's have been provided. All vehicle movement management details that are applicable to the Campus West entrance, will also be applied to vehicle access via Digswells Rd.

4.4 Construction vehicle numbers, type, routing.

The off-site construction methodology typically requires fewer deliveries than traditional construction techniques and a faster build.

The number of vehicles to site each day shall vary depending on the works being undertaken, however a maximum of 12 vehicles per day would be typical. This is shown on the histogram below.





4.5 Construction Logistics and Community Safety (CLOCS)

All contracts will stipulate clocs compliance & will vetting using 2019 site validation checklist v1 5

CLOCS Vehicle checking in operation.

All HGVs* arriving on this site must conform to the CLOCS Standard for construction logistics. To comply three checks must be completed before entry. *over 3.5 tonnes gvw.



- Vehicle operator meets the requirements described as FORS Silver.
- Vehicle, check for mirrors. Working camera and close proximity sensor system with in-cab audible alarm, Vulnerable Road user warning signage etc.
- Driver Licence status, Driver Training.
- Check driver has taken the prescribed route.

An Anti-idling toolbox talk will be held all delivery drivers and all on site plant operators. The toolbox talk will cover the items.

• Excessive idling is a waste of fuel and money, resulting in unnecessary negative environmental impact

• Stopping unnecessary vehicle idling is one relatively easy way to help improve

- air quality and the respiratory and cardiovascular health of people in our communities
- London's air pollution contributes to thousands of premature deaths each year

• For every 1 litre of fuel used by a diesel engine, 2.64 kg of CO2 is released into the atmosphere. How can that be? During combustion, the carbon in the fuel reacts with oxygen in the air to produce carbon dioxide CO2

• Fuel can represent 35% of your running costs, maybe even more

• Depending on the nature of the operation and vehicle types, fleet operators can expect average fuel savings in the region of 1% to 5% when implementing truck anti-idling measures.

The Project has registered with the Considerate Constructors Scheme (CCS), which includes CLOCS monitoring. Once known will revise this plan with CCS registration number that is specific to the project.



4.6 Minimising & controlling vehicle movements.

Good planning can help to minimise vehicle congestion to the site.

A typical delivery schedule has been provided within the construction traffic management plan and the final delivery schedule will be confirmed once the production slots for the steel manufacture are available. We have determined that the disruption to local businesses will be constrained to only those located within the Campus West complex. These are the following –

- Soft Play City
- Roller City
- Cinema
- The New Maynard Gallery
- Finesse Leisure
- Rhythm Time St
- Humphrey's Food and Drink
- Campus West Stage
- Welwyn Garden City Central Library

A prestart meeting with the Campus West center manager (Mark Woolman) took place on Monday 14 March 2022. During the meeting our proposal was discussed in depth and suitable amendments were adopted. As responsible contractors, we plan to have an ongoing dialog with the center manager and affected businesses to minimise the impact of the active construction phase.

DAY	DATE	TIME	Load	LOAD NO.	DESCRIPTION
Mon	21.12.20	08.00 am	Cardiff steel	Load 40	Montex slabs
Mon	21.12.20	11.00 am	Cardiff steel	Load 41	Montex slabs
Mon	21.12.20				
Mon	21.12.20				
Mon	21.12.20				
Tues	22.12.20	09.00 am 11.00	Cardiff steel	Load 42	Montex slabs
Tues	22.12.20	am	Cardiff steel	Load 43	Montex slabs Last delivery of montex slabs
Tues	22.12.20				

Typical Example of Delivery Schedule.

To Avoid potential stacking of deliveries a holding area such s Baldock Services - Extra - A1M J10, A1(M), 10, Radwell, Baldock SG7 5TR, will be utilised and lorries will be called off as & when required.

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5.0 Provision of wheel washing facilities.

The foundations are to be excavated by cutting the existing tarmac road surface only where necessary. This provides a clean & stable surface for loading & unload construction deliveries resulting in relatively mud free from mud likely to be transferred onto the road. This is illustrated the image below.



Where vehicles are to drive off the site with muddy tyres they shall be washed with a jet wash. The jet wash facility will be located away from public interface and within the site hoarding as illustrated on the below slide. There is insufficient space on site for a wheel-wash pool, nor is it anticipated to be necessary.





To restrict the run off from the wheel washing arisings we propose installing temporary silt filters into the affected rainwater gullies.

Issue:

Date:

The site team will install silt traps / filters directly below the gully lid using barley straw, due to its greater density than other straw products. The straw was wrapped in debris netting to prevent it breaking apart, the filters were placed below gully lids and held in place with a cable tie. With closed lids the straw filters completely covered the apertures and filtered both the run off and the road water. These will be monitored and the filters are changed on a regular basis.



Cleanliness of the surrounding roads with be monitored on a daily basis and will take place before, during and at the end of each working day. The site manager will be responsible for carrying out these inspections and if mud be transferred onto 'The Campus' or other sections of the public highway, a road-sweeper shall be employed to maintain the cleanliness of the highway.

6.0 Site security

The main works shall be undertaken with an enclosed construction boundary. The boundary shall be formed with secure heras style fencing, gates and timber hoarding. All gates will be securely locked when the site is closed.

Materials shall be stored away from boundary fences. All light plant and materials shall be secured in the compound or a lock-up container outside working hours. Where this is not practicable and there is a requirement to store plant and materials on the site then they shall be secured in an appropriate manner e.g., palletised, chained to immovable objects or banded with steel straps to prevent unauthorised movement.

Daily checks of the sufficiency of the securing arrangements shall be made by site management.

At the end of shifts the Site Supervisors will ensure the worksite is securely left.

Issue:

Date:



Project Team 7.0

7.1 Management structure and key responsibilities

Project Structure



Specific Responsibilities

Individual job titles	Key SHEQ responsibilities	
BPL Site Manager	Organise and implement the provisions and maintenance of a working environment and systems that are, so far as is reasonably practicable, safe and without risk to health. Ensure that adequate supervision is maintained and that clearly defined areas of responsibility are established with sub-contractors. Ensure the site works are progressing safely, in accordance with the design and to programme.	
Safety Manager (Visiting)	Carry out Health & Safety audits at a minimum of 2 weekly intervals. Produce audit report and follow up closure of items requiring action. Review site paperwork for compliance with BPL Procedures and Policies.	
	Undertake thorough investigation and report following any reported incident or accident.	
Temporary Works Co-Ordinator	To ensure all temporary works have been designed and planned. Liaise with all TWS's to ensure temporary works are carried out in accordance with the temporary works designs. Ensure that the Temporary works register is maintained by the On site TWS. Issue necessary permits to load and strike.	
Temporary Works Supervisor	The BPL Structural Engineer prepares detailed 'CDM' documentation dictating the sequence and measures to be followed in the erection of the structure to maintain structural stability. There are a number of temporary props and braces (identified in yellow paint) that must	

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		orks progress. these can C the design Engineer and t 2.	
	in accordance wi	will ensure that the tempo th the temporary works d o strike has been issued by	esign and not removed
Fire Safety	out regular inspe out fire drills at le	equirements of the Fire Co ctions to ensure adequacy ast at 6 monthly intervals. is and the fire plan are up	of arrangements. Carry Ensure that signage, fire
First Aider		uate First Aid arrangements quipment is available. En e.	
Lifting Co-ordinator	Responsible for operations within	the organisation, planning the BPL site.	g and control of lifting

The general responsibilities of the BPL management team are further detailed as follows:

Project Leader

- Promote a positive health & safety culture by creating an interest and enthusiasm for health and safety in all activities and set a good example (including wearing the appropriate protective clothing and equipment).
- Be aware of the appropriate statutory health and safety requirements affecting the operations of the Company.
- Ensure appropriate health and safety training is given to all employees as necessary.
- Ensure health and safety factors are considered at all stages in the work process and appropriate resource is made available to maintain safe working methods and equipment.
- Ensure compliance with the company policies and procedures and reprimand any managers and employees for failure to satisfactorily discharge their responsibilities for health and safety.
- Allocate sufficient resources (including financial) to enable the Health and Safety policies and procedures to function effectively.
- Ensure that inspections and audits are carried out as required

Site Manager

- Promote a positive health & safety culture by creating an interest and enthusiasm for health and safety in all activities and set a good example (including wearing the appropriate protective clothing and equipment).
- Ensure everyone on site is aware of their responsibilities with regard to health and safety.
- Ensure compliance with the company policies and procedures and reprimand any employees for failure to satisfactorily discharge their responsibilities for health and safety.
- Co-operate with the Project Director and any health and safety managers and advisors.
- Ensure that inspections and audits are carried out as required.

Site Engineer

• Carry out all setting out and site surveying activities.



- Carry out as built surveys and record data.
- Regularly review onsite activities to ensure that work is being undertaken in accordance • with RAMS and approved drawings.

Issue:

Date:

- Carry out Quality checks and maintain quality records. •
- Carry out surveys of buried services as required. •
- Raise NCR's issue and enclose close out.
- Take and maintain record photographs for eventual incorporation into the Health & Safety file.

Sub- Contractors

- The Sub-contractor shall provide adequate and timely information including works package plans and risk assessments, shall provide personnel with appropriate training, PPE and instructions, and supervise their work with adequate controls to ensure it is carried out safely, within the required time, and to the specifications provided. The Subcontractor must advise BPL Site Manager when introducing new employees onto site to ensure that Site Inductions are carried out.
- The Sub-contractor shall carry out his works strictly in accordance with agreed Works Risk assessments and Method Statements, shall keep working areas in a clean state, keep designated fire escape routes clear, remove and properly dispose of all surplus materials, packaging, and other rubbish from their operations on a daily basis.
- The Sub-contractor shall request and control drawings and specifications from BPL, shall • seek clarifications and completion of detail where required, and shall keep "as built" records. Only drawings and specifications authorised and issued "for construction" must be actioned.

Responsibilities of the individual

- It is the responsibility of each person to ensure they possess a current and appropriate • CSCS card
- Understands what they are required to do
- They work to prescribed works package plans and procedures
- Has appropriate PPE, tools, equipment, plant and materials for the task
- Is fully trained for their use, and he uses them properly in accordance with the training.

Project health, safety and environmental goals

- Achieve zero reportable injuries, diseases or dangerous occurrences •
- No prosecutions or enforcement notices from HSE or other enforcement bodies
- 100% of all operatives, supervisors and managers to hold a valid and appropriate CSCS card
- No cases of occupational dermatitis
- No cases of hand arm vibration (HAVS) or "whole body vibration"
- No cases of occupational noise induced hearing loss
- No fall from height of personnel, materials, plant or equipment
- No cases of persons inhaling solvent fumes
- No cases of occupational injury from manual handling
- No personnel injured by the movement of plant or vehicles
- No slips trips or falls
- No fires
- No unauthorised access to construction areas
- No environmental incidents

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- No cases of public nuisance •
- Comply with all Health & Safety Legislation and Approved Codes of Practice ٠

Issue:

Date:

- Maintain safe and unimpeded access and egress from site, particularly for emergencies, and minimise the disruption to neighbours, (both vehicular and pedestrian);
- Police and co-ordinate the use of safe procedures, tools, plant, equipment and the appropriate use of Personal Protective Equipment (PPE)
- Safety Manager/Advisor to carry out safety audits and inspections at a minimum fortnightly frequency
- Internal H&S audits which to achieve KPI 94% compliance
- Maintain adequate levels of welfare facilities for the work force
- Health & Safety file and Operations and Maintenance manual to be developed and delivered as soon as reasonably practical after completion for acceptance by the client's team

The Project Team and workforce are to create a safe working environment with minimal disruption.

7.2 On-site training requirements

Those undertaking a variety of roles on site are required to hold specific competences and qualifications.

Role	Required Qualifications
Site Manager	CSCS Card at Manager Level, SMSTS (or IOSH Managing Safely), First Aid at Work
Trade Supervisors	CSCS Card at Supervisor Level, SSSTS (or SMSTS, or ISOH Managing Safely)
Plant Operators	CPCS card appropriate to the equipment being used
Trades and Labour	CSCS Card appropriate to the trade they are undertaking.
Slinger/Banksmen	Slinger/Banksman (in addition to the above)
Traffic Marshalls	Traffic Marshall or banksman training (in addition to above)
Lift operations	Appointed Person training and certification with demonstrable relevant experience.
Lift Supervisor	Lift Supervisor training and certification with demonstrable relevant experience.
Temporary Works Coordinator	Temporary Works Coordinator training and certification.
Temporary Works Supervisor	Temporary Works Supervisor training and certification.

Any deviance from the above will only be permitted by written agreement from a Bourne Director. The certification as described above shall be checked upon recruitment or at Site Induction.



7.4 Welfare facilities and first aid

BPL shall provide suitable and adequate facilities to satisfy the statutory obligations and good practice expectations.

Facilities will be well lit and heated, with hot and cold running water within the toilets and canteen areas.

Facilities shall be kept clean and tidied daily.

BPL will ensure that an appropriate number of qualified First Aiders are provided on the contract to administer basic first aid. The level of First Aid provision will be determined by Risk Assessment, but a minimum of 1 trained first aider shall be on site at all times.

Where treatment beyond basic first aid is required, the injured person will be advised to attend / taken to the Accident & Emergency Department at the local hospital, details of which will be displayed on the site notice board and included in the site induction.

A suitable and appropriately sized first aid kit shall be maintained by the Site Manager and kept accessible in the Site Office.

7.5 Reporting of accidents, incidents and near misses

Bourne operate a proscribed procedure for the reporting of all accidents, incidents and near misses. In the event of any incident the applicable forms are completed and issued electronically to the Bourne Indecent report. This includes the H&S Personnel and Company Directors.

All accidents will be investigated to establish cause, trends and any measures to avoid repeat incidents.

In the event of a more serious accident or incident the Site shall immediately notify the BPL Operations Director, Managing Director or Group Head of Health and Safety. They shall implement any investigation and if applicable any reporting to HSE.

All accidents or incidents shall be reported to the client team as soon as practicable to do so.

7.6 Emergency procedures

The table below summarises the numbers that may need to be accessed in the event of any emergency on site. (i.e. fire, accident, environmental incidents).

Names / organisations	Responsibility	Contact number
Emergency services	Fire and accident assistance	999
Environment Agency	Pollution incidents	0800 807060
Transco	Gas release incident	0800 111 999
Electricity Supplier	Cable strikes / OH line incidents	0800 31 63 105
Water company	Water supply incidents	0800 980 8800

The Most Senior Bourne Manager on site (typically this shall be the Site Manager) shall be responsible for implementing the emergency actions as described here, or in associated documents (see below).



7.7 Site performance monitoring arrangements

Site SHE audits are undertaken fortnightly by Bourne SHE Advisor/H&S Manager. A target KPI of 94% is established by Bourne Group. The KPI scores are identified in Internal Progress Review Meetings and included in Monthly Board reports.

Issue:

Date:

Repeated failure to meet the KPI will result in special attendance measures by Bourne Directors. Both immediate and long-term resolution plans implemented with the project delivery team.

7.8 Environmental control measures

Several environmental aspects have been considered as summarised below:

- Waste removal	Site limitation prevent segregated skips on site. All skips are therefore to be mixed and segregated for reuse/recycling off site. Also see the Site Waste Management Plan (SWMP) for further details on the management of waste for this scheme.
- Reducing noise and vibration	Low noise and vibration equipment shall be used wherever possible. HAV and noise assessments shall be included in task specific risk assessment. Where monitoring is identified as required this shall be undertaken by shift and recorded.
	1. All plant and machinery in use shall be properly silenced and maintained in accordance with the manufacturers' instructions.
	All compressors shall be sound reduced models, fitted with properly lined and sealed acoustic covers, which shall be kept closed whenever the machines are in use. All
	ancillary pneumatic percussive tools shall be fitted with mufflers or silencers of the type recommended by the manufactures.
	All machines in intermittent use shall be shut down during intervening periods between works, or throttled down to a minimum. Noise emitting equipment, which is required to operate continuously, shall be housed in suitable acoustic enclosures.
	Items of plant and equipment shall be maintained in good condition so that extraneous noise from mechanical vibration, squeaking or creaking is reduced to a minimum.

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	Any pile drivir noise reducing	/ a recognised	
		rs, actuated by for excavating	
	In general, equilities in the second	crete and the	
	referred to for	Control on Construction S guidance in respect of a eloper, their main contract	ll work carried
		ey deviation from these co the Council without delay.	
		shall be used, as and wher om particularly "dusty" act	
- Work with ionising radiation	No applicable v	works are anticipated	
- Exposure to UV radiation (sunburn)	trousers to be exposure to b	anticipated. Short sleeve s e worn as a minimum. De presented as a toolb Jse of sun protection cr	Risk of sun ox talk to all
- Storage of materials (hazardous)	designated are Fuel oil to b	be stored in designated nd with a capacity of at lea	d tanks with
- Removal of asbestos	No applicable v	works are anticipated	
- Contaminated land	shall be tested disposal. Rem	works are anticipated; ho d for ensure correct clas noval of arisings will be u actor, WTN will be maintai	ssification and undertaken by
- Mud on Road		ns are to be excavated l c road surface only where	

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	such the general site should remain relatively free from mud likely to be transferred onto the road. Where vehicles are to drive off the site with muddy tyres they shall be washed with a jet wash. The jet wash facility will be located away from public interface and within the site hoarding. There is insufficient space or site for a wheel-wash pool, nor is it anticipated to be necessary.		
	sections of th	e public highway,	The Campus and other a road-sweeper shall be liness of the highway.
-Dust	working platf of mud. The is significantly involve few likelihood for then 'damper	orm shall result in v refore, the likeliho y reduced. The cor traditional 'wet' dust is low. Should	car park surface as a vastly less accumulation od of problematic dust astruction methods also trades and so again d dust become apparent osure shall be employed ite.
	All efforts sha minimum.	all be made to redu	ce dust generation to a
	that are likely minimise any	y to generate dust y nuisance to resi Aaterials for dispo	on the site or disposal , shall be sited so as to dents or neighbouring sal shall be moved off

8.0 Complaints procedures

BPL operate an internal procedure for complaints or problems for our staff and subcontractors working on each project. This provides them with a direct route to senior management reporting to the Project Leader.

Any comments or complaints raised by others shall be facilitated by a notice displayed on the perimeter hoarding. This shall be produced in conjunction with WHBC to ensure compliance. A telephone number or email address shall be provided for anybody to contact the project team.