

SSM

Ack

**From:** Consultations (NE) [consultations@naturalengland.org.uk]  
**Sent:** 25 October 2011 10:02  
**To:** Planning  
**Subject:** N6/2010/3120/DC3 Splashlands. Stanborough Road, WGC  
**Attachments:** 35805-NE response.pdf; Customer Feedback form.pdf

25 Oct 2011

<<35805-NE response.pdf>> <<Customer Feedback form.pdf>>

For the attention of the Planning Department

Please find Natural England's response in relation to the above mentioned consultation attached herewith.

Regards

Dawn Presutti  
Natural England  
Consultation Service  
Hornbeam House  
Crewe CW1 6GJ  
Tel: 0300 060 3900

[Consultations@naturalengland.org.uk](mailto:consultations@naturalengland.org.uk)

[www.naturalengland.org.uk](http://www.naturalengland.org.uk)

We are here to secure a healthy natural environment for people to enjoy, where wildlife is protected and England's traditional landscapes are safeguarded for future generations.

In an effort to reduce Natural England's carbon footprint, I will, wherever possible, avoid travelling to meetings and attend via audio, video or web conferencing.

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Date: 25 October 2011  
Our ref: 35805  
Your ref: N6/2010/3120/DC3

25 October 2011

ENGLAND

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Council Offices  
The Campus  
Welwyn Garden City  
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Customer Services  
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**BY EMAIL ONLY**

Dear Sir/Madam

**Planning consultation:** Redevelopment of site to provide a wet play area, adventure play areas etc. –  
Noise Report  
**Location:** Splashlands, Stanborough Road

Thank you for your consultation on the above dated and received by Natural England on 14 October 2011 .

Natural England is a non-departmental public body. Our statutory purpose is to ensure that the natural environment is conserved, enhanced, and managed for the benefit of present and future generations, thereby contributing to sustainable development.

Natural England has previously commented on this proposal and made comments to the authority in our letters dated 31 May 2011 and 26 July 2011.

The comments we made centred around the impact of the proposal on a nearby SSSI and protected species and provided advice on how the proposal could be altered to enhance the natural environment and peoples' enjoyment of it, in accordance with Government policy and guidance. The advice provided in our previous response applies equally to this amendment although we made no objection to the original proposal.

The proposed amendments to the original application relate largely to noise and are unlikely to have significantly different impacts on the natural environment than the original proposal.

Should the proposal be amended in a way which significantly affects its impact on the natural environment then, in accordance with Section 4 of the Natural Environment and Rural Communities Act 2006, Natural England should be consulted again.

Yours faithfully



Dawn Presutti  
Customer Service Consultation Team

# Feedback



## Land Use Planning Consultations

### We value your opinion

At Natural England we value our customers and seek to improve the quality of our services based on feedback and suggestions from you. If you would like to let us have your views, we would be grateful if you could take a few minutes to answer these questions and return it to us using the "E-mail Form" button.

35805 H

1) <i>With reference to the recent consultation, please rate your experience of:</i>	Excellent	Good	Average	Poor	Very Poor	N/A
a) The quality of online guidance that Natural England provides on land use planning issues	○	○	○	○	○	○
b) The ease of contacting someone who could help you	○	○	○	○	○	○
c) The extent to which our staff understood your needs	○	○	○	○	○	○
d) The clarity of our requests for information in relation to the advice you requested.	○	○	○	○	○	○
e) The practicality and helpfulness of the advice given to you	○	○	○	○	○	○
f) The clarity of our communication	○	○	○	○	○	○
g) The extent to which we kept you updated and informed on progress	○	○	○	○	○	○
h) The timeliness of our negotiating revised deadlines (where applicable)	○	○	○	○	○	○
i) Our delivery to deadlines?	○	○	○	○	○	○

### Improving the overall quality of our service

The overall quality of our service throughout your consultation process:

2) *Did our advice support you in achieving environmental protection or enhancement?*

Yes  No  Don't Know

3) *In relation to your particular consultation, do you have any suggestions, ideas or feedback on how we can improve our service to you?*

**Thank you for taking the time to let us have your views.**

Alan Law, Director for Land Use.

#### **Using and sharing your information**

The data controller is Natural England, 1 East Parade, Sheffield, S1 2ET.

Your information will be stored and processed in accordance with the Data Protection Act 1998. This Act gives you, as an individual, the right to know what data we hold on you, how we use it, with whom we share it and for it to be accurate.

Any information you provide will only be used by Natural England for the purposes of service standard monitoring.

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