

From:
To: [Planning](#)
Subject: For the Urgent Attention of Mr Chris Carter
Date: 17 February 2016 20:32:54

Please Reply To:
43 Northaw Road East
Potters Bar
Cuffley, EN6 4LU

Mr Chris Carter
Principal Major Development Officer
Welwyn Hatfield Borough Council Planning
DX 30075 Welwyn Garden City 1
17th February 2016

Dear Mr Carter.

Re: 45 Northaw Road East, Cuffley EN6 4LU –

Ref. No: 6/2015/2223/HOUSE

Thank you for your letter dated 2nd February 2016 in response to our letter to Mr A. Mangham dated 11th January 2015.

Since the above correspondence, I have made a complaint to the Enforcement Department.

Re: Our Complaint to Enforcement- Breach of Planning Application

We have photographic evidence that the eaves height has been raised and this has been confirmed by our Party Wall surveyor. This is in breach of Planning and must be acted on immediately.

Further the size of the top hat surrounding the roof has been constructed to allow for the raising of the ridge height whilst obscuring the construction. Please confirm how the ridge height post building work can be confirmed to be the same height as present. It is rightly feared that this will be another breach of Planning.

We refer to the enclosed copies of emails and photographs sent to Enforcement. These are dated 8th February 2015 (16:04) for the attention of Mr Meyers. Further email on 9th February 2016 (11:40) for the attention of Ms Saunders and Ms Dove. As we have not had an acknowledgment or a response please confirm

that an enforcement officer has inspected the site and what action has been taken to stop the breach of Building and Planning.

We are disappointed and concerned that having been advised that as the Plans were approved they cannot be amended. Now there is visibly a breach of Building Control/Planning supported by photographs; may we have a positive response to our complaint.

Re: Mrs K. Charles – Case Officer for Planning Application.

Mrs Charles was contacted by telephone on 17th November 2015 and later by letter dated 20th November 2015 (copy enclosed requiring that theDormer Windows should be scaled back and fitted with fixed obscure glass....).

Earlier we had a personal meeting at the Cuffley Parish Office with the Councillors for Northaw and Cuffley. We discussed our concerns relating to the Dormer Windows. We were advised to telephone Mrs Charles and confirm by letter.

Mr Jason Grocock's (of Cuffley Parish Council) comments are recorded on the Council's Website dated 10th November 2015. Mrs Charles failed to give it due consideration.

Mrs Charles failed to discuss our complaints and to carry out the inspection with due care and attention.

The Owners (of No. 45) do not live at the property. The Architect, Mr Michael David has not confirmed to us if the Owners have agreed to obscure glazing of their dormer windows on the first floor, following the Council's request.

Please confirm to which Authority we can take our complaint if we are not satisfied with the Planning and Building Control response.

Yours sincerely

Mr Walter Lima and Mrs Jane Lima

By DX: Signed copy of letter and Encls.

By Email: letter only

Sent from [Mail](#) for Windows 10