**Planning Consultation Memo**

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| **Date** | **Planning Officer** | **Environmental Health Officer** |
| 16/10/15 | Matthew Heron | Karl Riahi |
| **Planning Application Number** | **Worksheet Number** |  |
| 6/2015/1673/VAR | WK/73075 |  |

**Address:** Aldi, 11 Parkhouse Court, Hatfield, Hertfordshire, AL10 9RQ

**Application Details:** Variation of condition 4 (delivery hours) on planning permission

**Considerations relevant to Environmental Health for this application**

Noise disturbance due to deliveries outside of conditioned hours

**Description of site and discussion of considerations**

The site is a mixture of commercial and residential properties, with residential properties being directly above the commercial units on the ground floor.

People are generally more accepting of noise after 7am in the morning, this has been shown by experience in a number of complaints dealt with for similar businesses and noise sources. British standards and other sources guidance also use 7am as the cut off between night time and morning/day time periods. In this instance, residents may currently be impacted by noise from deliveries, however, due to the times of operation will not be inclined to complain.

It is accepted that the proposed mitigation measures will go some way to control noise impact as shown in the acoustic report. However, many assumptions have been made in terms of attenuation without validation being shown for these levels. It is also accepted that there are other max levels in the area above the WHO levels, however, some of these may be more accepted by people and less likely to give rise to complaints or disturbance due to their tonality, frequency or type/source of noise.

Even with the installation of trickle ventilation, we are aware of residents who regularly leave patio doors and windows open due to the temperatures that their properties reach, especially during the summer months, this could have a large impact on the noise experienced from deliveries.

Due to the perceived potential for noise disturbance during the additional requested hours, it is recommended that a temporary permission is granted allowing the requested hours so that the impact on residential amenity can be more accurately assessed. If complaints are received they will be investigated, however, if no complaints are received this is then a very good indicator that no loss of amenity has occurred due to the extra hours and we would be then happy for full permission to be granted.

**Conclusion**

Recommend planning application is permitted □

Recommend planning application is permitted but with conditions x

Recommend planning application is refused □

**Conditions and Informatives**

Temporary permission – variation of hours

The variation of delivery hours hereby permitted (0600 to 2300 Monday to Saturday and 0900 to 1900 on Sunday) shall be discontinued on or before one year from the date of planning permission.

Reason.

It is not considered appropriate to grant a permanent permission for this variation until its effect on the amenities of the locality has been assessed.