

# 182037 VEHICLE MAINTENANCE UNIT (VMU) OCADO HATFIELD DISTRIBUTION CENTRE

## **DRAINAGE STATEMENT**

**AUGUST 2018** 



## **Document Control:**

Revision	Date	Prepared	Checked	Approved
PLO	16/08/18	JC	ТВ	ED



## **Table of Contents:**

1.0	Introduction	4
2.0	Site Layout and Proposed Development	5
2.1	Site Location	5
2.2	Proposed Development	5
3.0	Potential Sources of Flood Risk to the Site	8
3.1	Fluvial and Coastal Flooding Risk	8
3.2	Surface Water Flooding Risk	9
3.3	Reservoir Breach Flooding Risk	10
3.4	Groundwater Flooding Risk	11
3.5	Existing Sewer Flood Risk	11
4.0	Surface Water Drainage	12
4.1	Existing Surface Water Drainage	12
4.2	Proposed Surface Water Drainage	12
5.0	Foul Drainage	12
6.0	Summary and Conclusions	13
Apper	ndix A – Existing Drainage Drawing	14
Apper	ndix B — Existing Site Surface Water Model	15
Apper	ndix C – Thames Water Records	16



#### 1.0 Introduction

This Drainage Statement has been prepared to support the planning submission for the construction of a Vehicle Maintenance Unit (VMU) at Ocado Hatfield Distribution Centre, Hatfield Business Park, Hatfield.

The purpose of this drainage statement is to assess the impact of surface water run-off as a result of the proposed development. This drainage statement is required to establish any potential increased vulnerability of the site as a result of the proposed development in relation to flooding.



## 2.0 Site Layout and Proposed Development

## 2.1 Site Location

The site of the proposed development is identified in Figure 1 below and is located off Mosquito Way, Hatfield, Hertfordshire. The nearest post code is: AL10 9BD.



**Figure 1 Site Location** 

The site is bounded on the north by Hatfield Avenue, on the west by Booker Cash and Carry, on the east by Gypsy Moth Avenue and on the south by an existing housing estate.

#### **2.2 Proposed Development**

The proposed development will involve removing existing portable offices from an existing hardstanding area and providing a new Vehicle Maintenance Unit. The location of the new VMU is shown on Figure 2.





Figure 2 Location of Proposed VMU

The Proposed VMU layout is shown in Figure 3 below. The existing portable offices will be removed and the new VMU will sit on the existing hardstanding yard. There is no increase to impermeable area associated with this development.



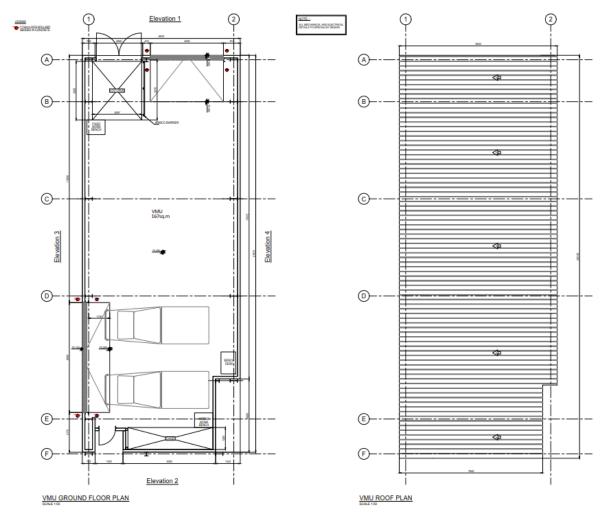


Figure 3 - Proposed VMU layout



#### 3.0 Potential Sources of Flood Risk to the Site

Eireng obtained the Strategic Flood Risk Assessment 2015 (SFRA) for the area from Welwyn Hatfield Borough Council and reviewed the contents with regard to this drainage statement.

The Environment Agency (EA) is the key source of flood record data with numerous records and maps referenced in this report.

#### 3.1 Fluvial and Coastal Flooding Risk

A review of the online Environmental Agency (EA) flood mapping data (see Figure 4 below) shows that the site is located in a Zone 1 flood risk area and is not affected by fluvial or coastal flooding. Table D3 of the National Planning Policy Framework Technical Guidance, Development and Flood Risk, indicates that all types of development will be suitable in flood risk Zone 1.

As such the risk of fluvial or coastal flooding on site can be considered low.

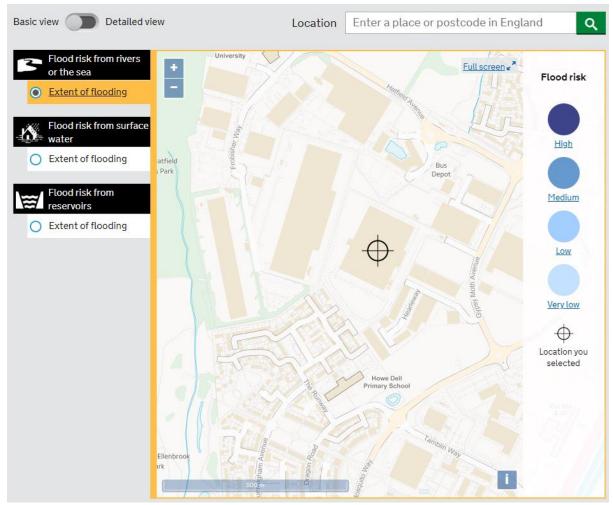


Figure 4 - Fluvial and Coastal Flooding Risk

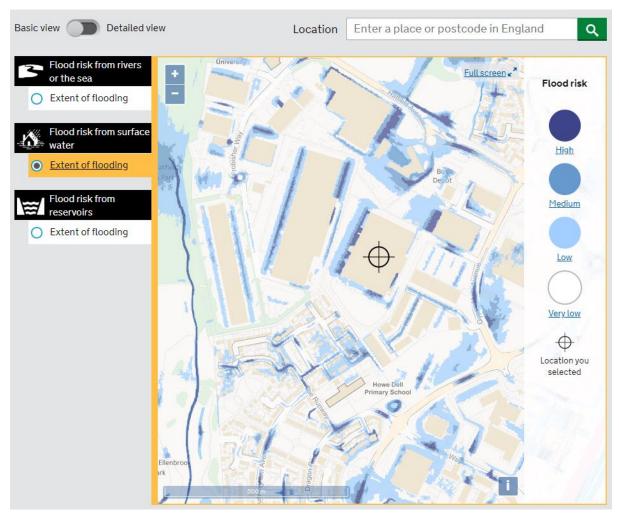


### 3.2 Surface Water Flooding Risk

A review of the online Environmental Agency (EA) flood mapping data (see Figure 5 below) shows that there is a risk of surface water flooding along the west and south east sides of the building.

The flood risk areas highlighted on the site are related to the HGV loading bays to the west side of the building which ramp down to 1.2m below FFL (Finished Floor Level) at the building line and van loading bays to the south east of the building which ramp down to the 0.9m below FFL. Both areas are served by Channel Drains discharging to the main surface water sewers on site. There is no anecdotal evidence of flooding at these locations on site.

As such the risk of surface water flooding on site can be considered low.

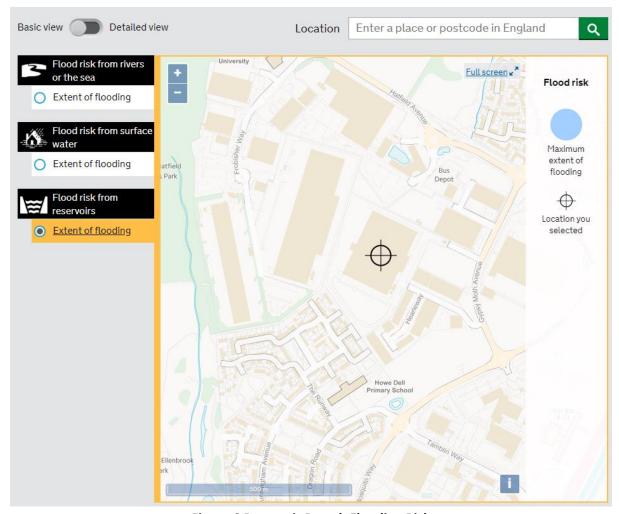


**Figure 5 Surface Water Flooding Risk** 



### 3.3 Reservoir Breach Flooding Risk

A review of the online Environmental Agency (EA) flood mapping data (see Figure 6 below) shows that the site is not located in an area at risk of flooding as a result of a reservoir breach and as such the flood risk can be considered low.

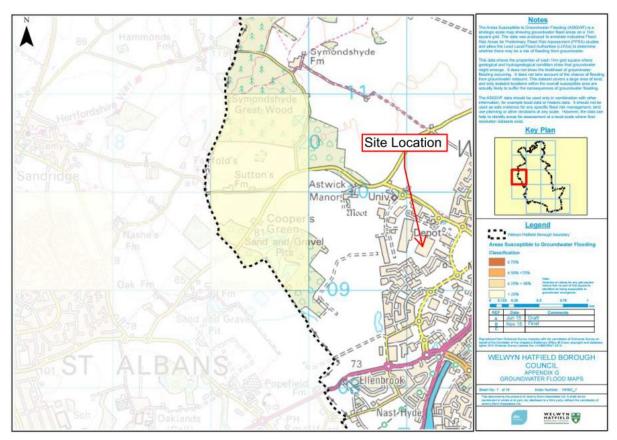


**Figure 6 Reservoir Breach Flooding Risk** 



## 3.4 Groundwater Flooding Risk

A review of the Strategic Flood Risk Assessment 2015 (SFRA) conducted for Welwyn Hatfield Borough Council shows that the site is not considered at risk of groundwater flooding and as such the groundwater flood risk can be considered low.



**Figure 7 Groundwater Flood Risk** 

### 3.5 Existing Sewer Flood Risk

The existing site is positively drained by a surface water sewer network. This network is regularly maintained as part of the overall site maintenance procedures. There is no anecdotal evidence of flooding from the existing drainage network and as such the flood risk can be considered low.

The SFRA 2015 does not identify any critical issues relating to any failures of existing sewer in this area.



## 4.0 Surface Water Drainage

### 4.1 Existing Surface Water Drainage

The existing site drainage consists of channel drains, gullies and rainwater downpipes discharging into two oversized pipe networks (See Appendix A for an Existing As-Built Drainage drawing). The surface water system on the site is split into two separate systems, SW Network No.1 gathers and conveys runoff from the north and the east of the site and SW Network No.2 gathers and conveys runoff from the south and west of the site.

SW network No.1 collects runoff into an oversized 1050 mm dia. pipe network. This network is limited to a discharge rate of 200 l/s via a Hydrobrake and passes through a petrol interceptor before discharging into the Hatfield Business Park private sewer network on Gypsy Moth Avenue.

SW network No.2 collects runoff into an oversized 900mm & 1050 mm dia. pipe network. This network is limited to a discharge rate of 450 l/s and passes through a petrol interceptor before discharging to the Hatfield Business Park sewer network which is Thames Water infrastructure. (See Appendix B for Existing As-Built Model Results and Appendix C for Thames Water Records)

The proposed VMU location is currently an impermeable hardstanding area with a portable office, the impermeable area drains to ground which falls to an ACO channel before entering the 1000 dia. oversized concrete sewer.

#### 4.2 Proposed Surface Water Drainage

Eireng obtained the 'SuDS Design Guidance for Hertfordshire' (March 2015) from Hertfordshire County Council and reviewed the contents to assess any opportunities to incorporate sustainable drainage methods in the development. Due to the ground conditions and current site layout, SuDS such as soakaways, swales, filter strips etc. are not suitable for installation.

The current site benefits from SuDS in the form of oversized pipe attenuation which incorporates the impermeable area of the proposed site into calculations (Appendix B). It is proposed to collect all rainwater from the site via downpipes which will arrive to a common manhole located at the south west corner of the proposed VMU. The surface water pipework will tie in with flow to an existing MH located ~10m south east of the VMU. The receiving surface water sewer is 1050 dia.

## 5.0 Foul Drainage

There is no foul drainage proposed as part of the VMU works.



## 6.0 Summary and Conclusions

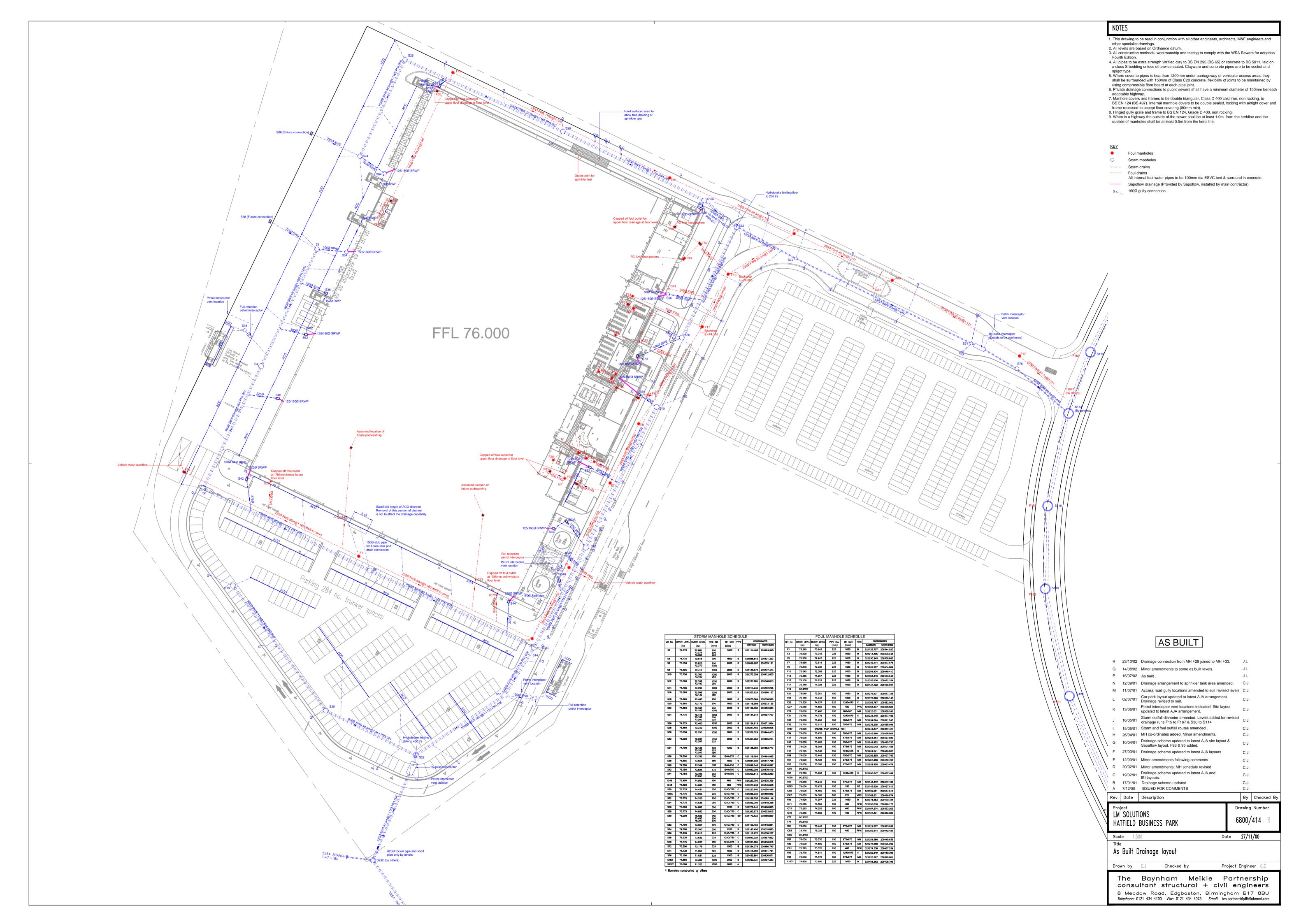
The proposed VMU building will not increase the impermeable area of the site.

There is no increased flood vulnerability of the site as a result of the proposed VMU.

The surface water flood mapping shows some areas on site are at risk of flooding - this has been analysed in section 3.2 and the location of these risk areas coincides with loading bays on site below the FFL of VMU.



Appendix A – Existing Drainage Drawing





Appendix B – Existing Site Surface Water Model

Eireng Consulting Engineers Ltd	Page 1	
48a Patrick Street		
Dun Laoghaire Co. Dublin		
Ireland		Micco
Date 15/11/2016 16:55	Designed by tbyrne	Designation
File Ocado Hatfield existing north.mdx	Drainage	
Micro Drainage	Network 2016.1	

## Summary Wizard of 30 minute 30 year Winter I+0% for Storm

#### Simulation Criteria

Areal Reduction Factor 1.000 Manhole Headloss Coeff (Global) 0.500 MADD Factor \* 10m³/ha Storage 2.000
Hot Start Level (mm) 0 Additional Flow - % of Total Flow 0.000 Flow per Person per Day (1/per/day) 0.000

Number of Input Hydrographs 0 Number of Offline Controls 0 Number of Time/Area Diagrams 0 Number of Online Controls 1 Number of Storage Structures 0 Number of Real Time Controls 0

## Synthetic Rainfall Details

Rainfall Model FSR M5-60 (mm) 20.000 Cv (Summer) 0.750 Region England and Wales Ratio R 0.440 Cv (Winter) 0.840

Margin for Flood Risk Warning (mm) 300.0 DVD Status ON
Analysis Timestep 2.5 Second Increment (Extended) Inertia Status ON
DTS Status OFF

Profile(s) Summer and Winter Duration(s) (mins) 15, 30, 60, 120, 240, 360, 480, 960, 1440 Return Period(s) (years) 2, 30 Climate Change (%) 0, 0

	4			Surcharged				Pipe	
	US/MH	Storm	Level	Depth	Volume	Flow /	Overflow	Flow	
PN	Name	Rank	(m)	(m)	(m³)	Cap.	(1/s)	(1/s)	Status
1.000	1	4	73.504	-0.136	0.000	0.57		55.7	OK
2.000	2		73.403	-0.087	0.000	0.37		8.6	OK*
3.000	3		73.807	-0.083	0.000	0.41		13.9	OK*
1.001	1		73.350	-0.146	0.000	0.22		95.3	OK
1.002	2		73.339	-0.137	0.000	0.15		101.5	OK*
1.003	3	1	73.319	-0.136	0.000	0.24		93.9	OK
4.000	7	4	73.602	-0.163	0.000	0.43		59.9	OK
1.004	4	1	73.309	-0.128	0.000	0.13		124.3	OK*
1.005	5	1	73.231	-0.156	0.000	0.11		87.3	OK
5.000	10	4	73.627	-0.094	0.000	0.64		56.8	OK
1.006	6	1	73.169	-0.155	0.000	0.31		115.4	OK
6.000	7	4	75.047	-0.105	0.000	0.55		76.2	OK
6.001	8	1	73.238	-0.069	0.000	0.28		103.4	OK
7.000	14	4	74.663	-0.217	0.000	0.17		50.8	OK
6.002	9	1	73.225	-0.065	0.000	0.19		153.5	OK*
1.007	7	1	73.162	0.429	0.000	0.99		190.6	SURCHARGED
1.008	8	1	72.627	-0.037	0.000	0.94		201.5	OK
1.009	9	1	72.462	0.000	0.000	1.07		197.2	OK
1.010	10	1	72.346	-0.062	0.000	1.00		192.7	OK

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Eireng Consulting Engineers Ltd	Page 1		
48a Patrick Street			
Dun Laoghaire Co. Dublin		4	
Ireland		Micco	
Date 16/11/2016 10:05	Designed by tbyrne		Desipago
File Ocado Hatfield existing south.mdx		Drainage	
Micro Drainage	Network 2016 1	<u>'</u>	

## Summary Wizard of 30 minute 30 year Winter I+0% for Storm

#### Simulation Criteria

Areal Reduction Factor 1.000 Manhole Headloss Coeff (Global) 0.500 MADD Factor \* 10m³/ha Storage 2.000

Hot Start (mins) 0 Foul Sewage per hectare (1/s) 0.000 Inlet Coefficient 0.800

Hot Start Level (mm) 0 Additional Flow - % of Total Flow 0.000 Flow per Person per Day (1/per/day) 0.000

Number of Input Hydrographs 0 Number of Offline Controls 0 Number of Time/Area Diagrams 0 Number of Online Controls 1 Number of Storage Structures 0 Number of Real Time Controls 0

## Synthetic Rainfall Details

Rainfall Model FSR M5-60 (mm) 20.000 Cv (Summer) 0.750 Region England and Wales Ratio R 0.437 Cv (Winter) 0.840

Margin for Flood Risk Warning (mm) 300.0 DVD Status ON
Analysis Timestep 2.5 Second Increment (Extended) Inertia Status ON
DTS Status OFF

Profile(s) Summer and Winter Duration(s) (mins) 15, 30, 60, 120, 240, 360, 480, 960, 1440 Return Period(s) (years) 2, 30 Climate Change (%) 0, 0

			Water	Surcharged	Flooded			Pipe	
	US/MH	Storm	Level	Depth	Volume	Flow /	Overflow	Flow	
PN	Name	Rank	(m)	(m)	(m³)	Cap.	(1/s)	(1/s)	Status
1.000	1	4	73.633	-0.092	0.000	0.81		74.6	OK
1.001	s2		73.588	0.000	0.000	0.42		114.0	OK
1.002	2		73.570	0.000	0.000	0.34		153.8	OK*
1.003	3		73.546	0.000	0.000	0.52		209.5	OK*
1.004	s4		73.525	0.000	0.000	0.91		263.8	OK
1.005	5		73.510	0.000	0.000	0.35			SURCHARGED*
1.006	s6	1		0.000	0.000	0.74		322.6	OK
1.007	7	1	73.403	0.000	0.000	0.47		360.4	OK
1.008	8	1	73.318	-0.033	0.000	0.42		336.1	OK
2.000	9	1	73.348	-0.082	0.000	0.09		52.9	OK
3.000	11	4	74.607	-0.202	0.000	0.24		69.0	OK
2.001	10	1	73.321	-0.074	0.000	0.22		122.4	OK
4.000	13	4	74.674	-0.214	0.000	0.18		53.5	OK
2.002	11	1	73.282	-0.084	0.000	0.24		181.5	OK
5.000	13	4	73.878	-0.183	0.000	0.32		57.9	OK
1.009	9	1	73.209	-0.069	0.000	0.92		421.9	OK
1.010	10	1	73.183	-0.072	0.000	0.58		424.4	OK
6.000	14	1	73.205	-0.188	0.000	0.16		86.3	OK
6.001	15	1	73.148	-0.169	0.000	0.22		111.8	OK
1.011	11	1	73.103	0.116	0.000	1.03		430.2	SURCHARGED

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Appendix C – Thames Water Records



Clearwater Court Vastern Road READING RG1 8DB

Search address supplied

Ocado Ltd

Gypsy Moth Avenue

Hatfield AL10 9BD

Your reference 162080

Our reference ALS/ALS Standard/2016\_3440288

Search date 27 October 2016

#### **Notification of Price Changes...**

From **1 September 2016** Thames Water Property Searches will be increasing the prices of its Asset Location Searches. This will be the first price rise in three years and is in line with the RPI at 1.84%. The increase follows significant capital investment in improving our systems and infrastructure.

Enquiries received with a higher payment prior to 1 September 2016 will be non-refundable. For further details on the price increase please visit our website at

www.thameswater-propertysearches.co.uk





Search address supplied: Ocado Ltd , Gypsy Moth Avenue , Hatfield , AL10 9BD

Dear Sir / Madam

An Asset Location Search is recommended when undertaking a site development. It is essential to obtain information on the size and location of clean water and sewerage assets to safeguard against expensive damage and allow cost-effective service design.

The following records were searched in compiling this report: - the map of public sewers & the map of waterworks. Thames Water Utilities Ltd (TWUL) holds all of these.

This searchprovides maps showing the position, size of Thames Water assets close to the proposed development and also manhole cover and invert levels, where available.

Please note that none of the charges made for this report relate to the provision of Ordnance Survey mapping information. The replies contained in this letter are given following inspection of the public service records available to this company. No responsibility can be accepted for any error or omission in the replies.

You should be aware that the information contained on these plans is current only on the day that the plans are issued. The plans should only be used for the duration of the work that is being carried out at the present time. Under no circumstances should this data be copied or transmitted to parties other than those for whom the current work is being carried out.

Thames Water do update these service plans on a regular basis and failure to observe the above conditions could lead to damage arising to new or diverted services at a later date.

#### **Contact Us**

If you have any further queries regarding this enquiry please feel free to contact a member of the team on 0845 070 9148, or use the address below:

Thames Water Utilities Ltd Property Searches PO Box 3189 Slough SL1 4WW

Email: searches@thameswater.co.uk

Web: <u>www.thameswater-propertysearches.co.uk</u>



#### **Waste Water Services**

Please provide a copy extract from the public sewer map.

The following quartiles have been printed as they fall within Thames' sewerage area:

TL2109SW TL2009SE TL2109NW

Enclosed is a map showing the approximate lines of our sewers. Our plans do not show sewer connections from individual properties or any sewers not owned by Thames Water unless specifically annotated otherwise. Records such as "private" pipework are in some cases available from the Building Control Department of the relevant Local Authority.

Where the Local Authority does not hold such plans it might be advisable to consult the property deeds for the site or contact neighbouring landowners.

This report relates only to sewerage apparatus of Thames Water Utilities Ltd, it does not disclose details of cables and or communications equipment that may be running through or around such apparatus.

The sewer level information contained in this response represents all of the level data available in our existing records. Should you require any further Information, please refer to the relevant section within the 'Further Contacts' page found later in this document.

#### For your guidance:

- The Company is not generally responsible for rivers, watercourses, ponds, culverts
  or highway drains. If any of these are shown on the copy extract they are shown for
  information only.
- Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not an 'as constructed' record. It is recommended these details be checked with the developer.

#### **Clean Water Services**

Please provide a copy extract from the public water main map.

Following examination of our statutory maps, Thames Water has been unable to find any plans of water mains within this area. If you require a connection to the public



water supply system, please write to:

New Connections / Diversions Thames Water Network Services Business Centre Brentford Middlesex TW8 0EE

Tel: 0845 850 2777

Fax: 0207 713 3858

Email: developer.services@thameswater.co.uk

The following quartiles have not been printed as they are out of Thames' water catchment area. For details of the assets requested please contact the water company indicated below:

TL2109SW Affinity Water TL2009SE Affinity Water TL2109NW Affinity Water

> Affinity Water Ltd Tamblin Way Hatfield AL10 9EZ

Tel: 0845 7823333

#### For your guidance:

- Assets other than vested water mains may be shown on the plan, for information only.
- If an extract of the public water main record is enclosed, this will show known public
  water mains in the vicinity of the property. It should be possible to estimate the
  likely length and route of any private water supply pipe connecting the property to
  the public water network.

#### Payment for this Search

A charge will be added to your suppliers account.



#### Further contacts:

#### **Waste Water queries**

Should you require verification of the invert levels of public sewers, by site measurement, you will need to approach the relevant Thames Water Area Network Office for permission to lift the appropriate covers. This permission will usually involve you completing a TWOSA form. For further information please contact our Customer Centre on Tel: 0845 920 0800. Alternatively, a survey can be arranged, for a fee, through our Customer Centre on the above number.

If you have any questions regarding sewer connections, budget estimates, diversions, building over issues or any other questions regarding operational issues please direct them to our service desk. Which can be contacted by writing to:

Developer Services (Waste Water) Thames Water Clearwater Court Vastern Road Reading RG1 8DB

Tel: 0845 850 2777

Email: developer.services@thameswater.co.uk

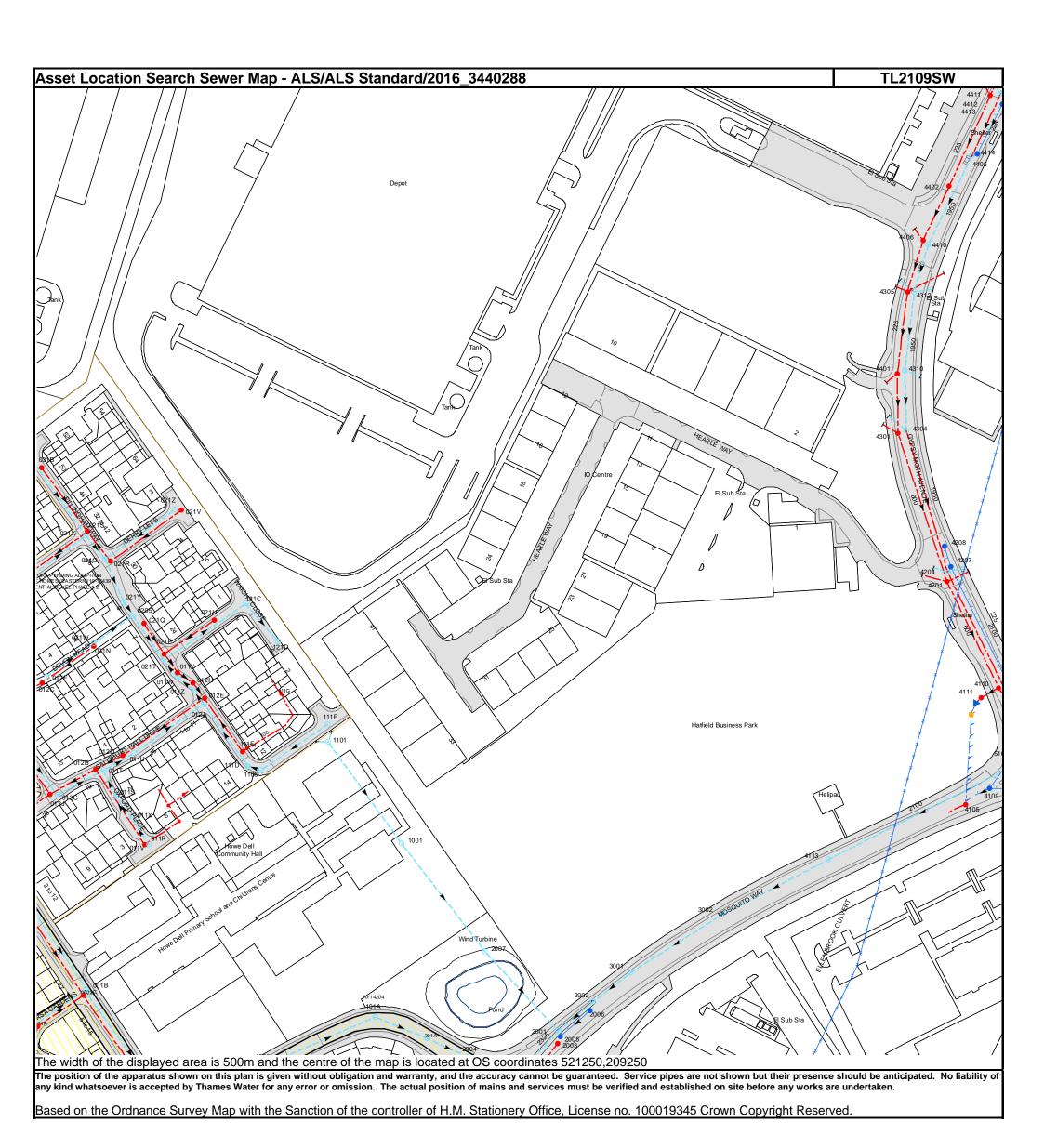
#### **Clean Water queries**

Should you require any advice concerning clean water operational issues or clean water connections, please contact:

Developer Services (Clean Water) Thames Water Clearwater Court Vastern Road Reading RG1 8DB

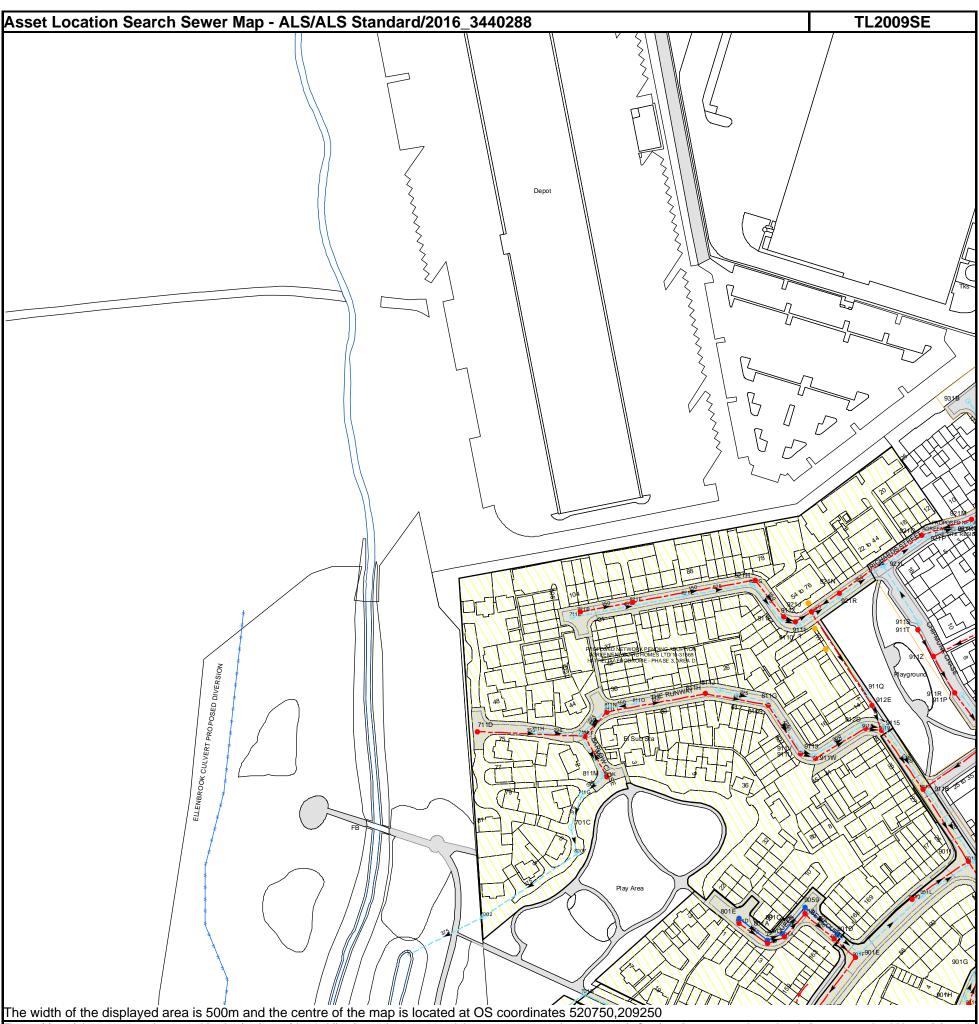
Tel: 0845 850 2777

Email: developer.services@thameswater.co.uk



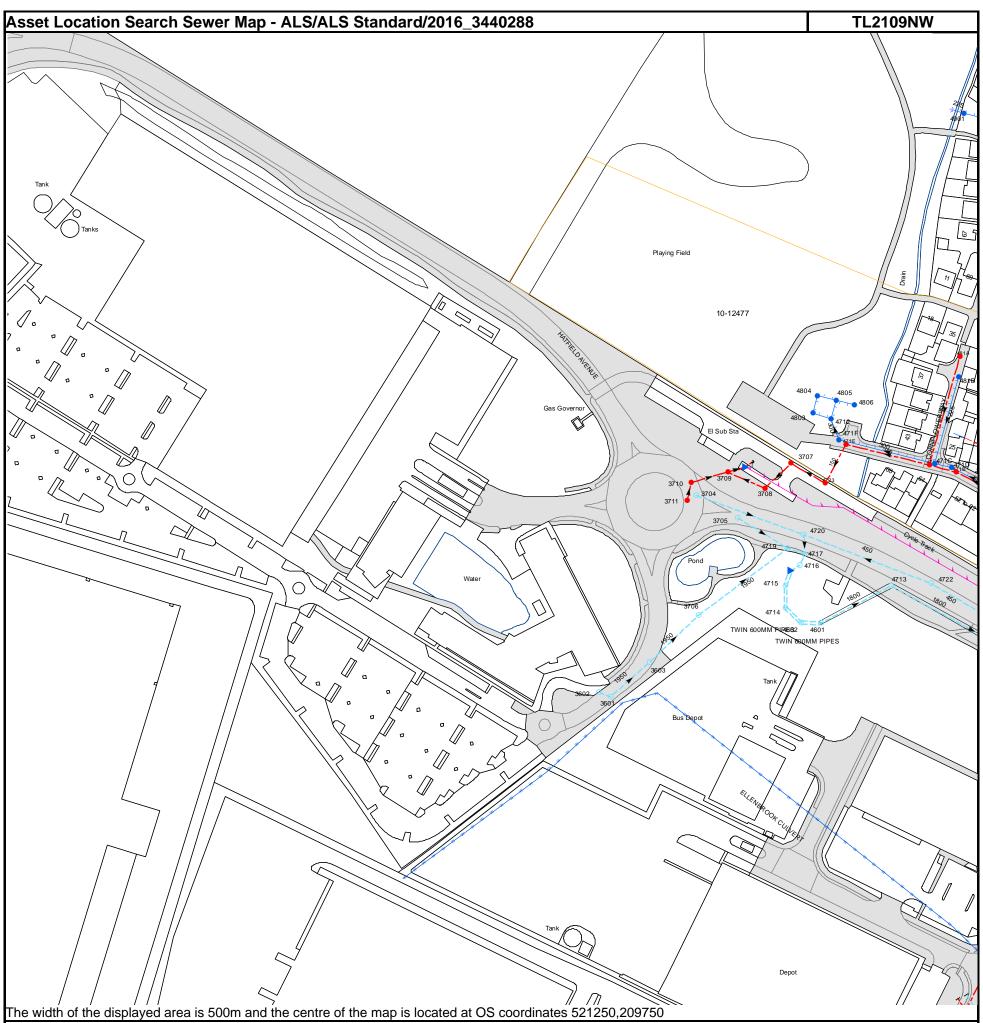
<u>Thames Water Utilities Ltd</u>, Property Searches, PO Box 3189, Slough SL1 4W, DX 151280 Slough 13 **T** 0845 070 9148 **E** <u>searches@thameswater.co.uk</u> **I** <u>www.thameswater-propertysearches.co.uk</u>

Manhole Reference	Manhole Cover Level	Manhole Invert Level
4113 4105	n/a n/a	n/a n/a
4109	75.32	73.27
2007	n/a	n/a
2003	n/a	n/a
2001	n/a	n/a
2005 2006	n/a n/a	n/a n/a
2002	n/a	n/a
3001	n/a	n/a
3002	n/a	n/a
001C 011S	76.1 n/a	73.24 n/a
011X	n/a	n/a
011V	n/a	n/a
011R	n/a	n/a
012L 012M	n/a n/a	n/a n/a
012K	n/a	n/a
101A	75	71.47
1001	n/a	n/a
201A	n/a	n/a
011W 012F	n/a n/a	n/a n/a
011Y	n/a	n/a
021T	n/a	n/a
021P	n/a	n/a
021N 021W	n/a n/a	n/a
121W 121D	n/a n/a	n/a n/a
021Q	n/a	n/a
021U	n/a	n/a
0205	n/a	n/a
121C 021Y	n/a n/a	n/a n/a
021R	n/a	n/a
0210	n/a	n/a
021X	n/a	n/a
021S 021V	n/a n/a	n/a n/a
021V 021Z	n/a	n/a
031B	n/a	n/a
012J	n/a	n/a
011T	n/a	n/a
1105 012B	n/a n/a	n/a n/a
111D	n/a	n/a
012D	n/a	n/a
011U	n/a	n/a
111F 111H	n/a n/a	n/a n/a
1101	n/a	n/a
111E	n/a	n/a
012A	n/a	n/a
012E 111G	n/a	n/a
011Z	n/a n/a	n/a n/a
012C	n/a	n/a
012H	n/a	n/a
001A	75.8	n/a
012G 0002	n/a 76.01	n/a 71.97
001B	76.12	73.22
4310	74.38	70.26
4312	74.63	70.31
4305 4410	74.63 75	70.62 70.37
4406	75.05	70.37
4402	75.22	71.1
4405	75.25	70.41
4414 4413	75.26 75.56	73.56 74.03
4411	75.68	73.4
4412	75.71	70.48
4111	74.32	68.03
4110	75.49 75.13	68.47 68.95
4201 4204	75.13 75.2	68.95 69.96
4207	75.17	73.11
4208	74.95	73.21
4301	74.89	69.64
4304 4401	74.71 74.57	70.19 70.35
1	17.57	170.00
The position of the apparatus shown on the	nis plan is given without obligation and warranty, a	nd the accuracy cannot be guaranteed. Service pipes are



Based on the Ordnance Survey Map with the Sanction of the controller of H.M. Stationery Office, License no. 100019345 Crown Copyright Reserved.

Manhole Reference	Manhole Cover Level	Manhole Invert Level
911S	n/a	n/a
921L	n/a	n/a
921P	n/a	n/a
921Q	76.48	n/a
921K	n/a	n/a
921M	n/a	n/a
931B	n/a	n/a
9119	76.08	72.78 74.68
9115	76.13 76.03	74.68 73.04
9118 912D	76.03 76.01	73.04
912E	76.01 76.97	74.73
911P	n/a	n/a
911Q	n/a	n/a
911R	n/a	n/a
911Z	n/a	n/a
911T	n/a	n/a
901F	76.79	74.67
901E	76.74	74.13
901J	76.32	73.44
911A	76.05	72.45
901L	75.27	73.98
911B	75.99	74.01
901H	75.85	n/a
901K	76.08	72.22
9011	76.11	73.94
901G	75.77	n/a
7002	76.95	74.63
701C	76.61	74.84
8007	76.79	74.7
711G	76.67	74.98
701B	77.335	74.785
811M	76.59	75.08
811K	76.69	74.9
801E 801D	77.677 77.454	76.252 75.9
801A	77.397	75.9 75.952
801B	77.387	75.952 75.604
801C	77.427	75.815
901A	77.406	75.453
901M	n/a	n/a
901B	77.341	75.194
9059	77.347	75.519
911W	75.99	73.8
901C	76.664	74.778
901D	76.665	74.19
9113	76.06	74.86
911U	76.05	73.86
911V	76.07	74.89
711F	76.48	74.73
7111	76.45	75.16
711H	76.3	75.24
711D	76.7	75.37
8111	76.65	74.63
811N	76.6	75.23
8109	76.34	74.06
8110	76.53	75.28
811G	76.36	75.09
811H 811J	76.57 76.59	74.27 75.2
9111	76.59 75.99	75.2 74.07
9110	75.99 76.02	74.07 73.66
811L	76.02 76.08	73.00 74.13
711E	76.94	74.13
911X	76.06	73.79
921J	76	73.39
721B	77.03	74.55
821F	76.81	74.48
921R	76.08	73.86
821E	76.66	74.67
921N	76.08	73.5
821G	76.31	74.26
821H	76.31	73.96
The position of the apparatus shown on this plan	is given without obligation and warranty, and the ac	

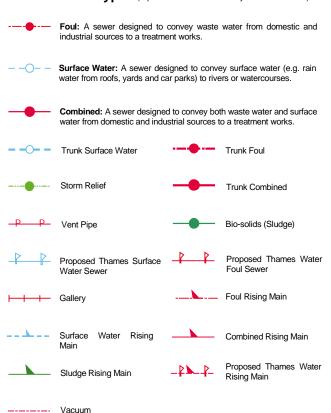


Based on the Ordnance Survey Map with the Sanction of the controller of H.M. Stationery Office, License no. 100019345 Crown Copyright Reserved.

Manhole Reference	Manhole Cover Level	Manhole Invert Level
3601	75.15	70.59
3602	75	70.61
3603	75.25	70.41
4601	75.31	71.13
4602	75.51	72.78
3706	75	70.19
4714	75.57	73.23
4715	76.03	73.65
4716	n/a	n/a
4717	n/a	n/a
4719	75.25	70.01
4720	n/a	n/a
3705	n/a	n/a
3711	n/a	n/a
3704	n/a	n/a
3708	75.42	71.7
4723	76.05	72.82
3710	n/a	n/a
3709	75.34	69.97
3707	75.92	72.21
471E	76.53	72.98
471F	76.54	74.18
4712	n/a	n/a
4803	n/a	n/a
4806	75.6	74.15
4805	n/a	n/a
4804	n/a	n/a
4901	n/a	75.38
481B	75.97	74.73
481A	75.95	73.65
471B	75.99	73.55
471D	75.98	74.55
471A	76.16	73.25
471C	76.09	74.4
4713	75.95	71.05
4722	74.95	71.04



## Public Sewer Types (Operated & Maintained by Thames Water)



#### **Sewer Fittings**

A feature in a sewer that does not affect the flow in the pipe. Example: a vent is a fitting as the function of a vent is to release excess gas.



Meter

Vent Column

#### **Operational Controls**

A feature in a sewer that changes or diverts the flow in the sewer. Example: A hydrobrake limits the flow passing downstream.



#### **End Items**

End symbols appear at the start or end of a sewer pipe. Examples: an Undefined End at the start of a sewer indicates that Thames Water has no knowledge of the position of the sewer upstream of that symbol, Outfall on a surface water sewer indicates that the pipe discharges into a stream or river.



#### Other Symbols

Summit

Symbols used on maps which do not fall under other general categories

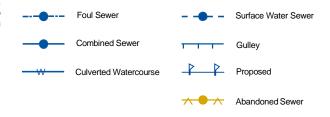
▲ / ▲ Public/Private Pumping Station
 ★ Change of characteristic indicator (C.O.C.I.)
 ☑ Invert Level

### < Areas

Lines denoting areas of underground surveys, etc.



## Other Sewer Types (Not Operated or Maintained by Thames Water)



#### Notes:

- 1) All levels associated with the plans are to Ordnance Datum Newlyn.
- 2) All measurements on the plans are metric.
- 3) Arrows (on gravity fed sewers) or flecks (on rising mains) indicate direction of flow
- 4) Most private pipes are not shown on our plans, as in the past, this information has not been recorded.
- 5) 'na' or '0' on a manhole level indicates that data is unavailable.

6) The text appearing alongside a sewer line indicates the internal diameter of the pipe in milimetres. Text next to a manhole indicates the manhole reference number and should not be taken as a measurement. If you are unsure about any text or symbology present on the plan, please contact a member of Property Insight on 0845 070 9148.

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- 3. All invoices are strictly due for payment 14 days from due date of the invoice. Any other terms must be accepted/agreed in writing prior to provision of goods or service, or will be held to be invalid.
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Call <b>0845 070 9148</b> quoting your invoice number starting CBA or ADS.	Account number 90478703 Sort code 60-00-01 A remittance advice must be sent to: Thames Water Utilities Ltd., PO Box 3189, Slough SL1 4WW. or email ps.billing@thameswater. co.uk	By calling your bank and quoting: Account number 90478703 Sort code 60-00-01 and your invoice number	Made payable to 'Thames Water Utilities Ltd' Write your Thames Water account number on the back. Send to: Thames Water Utilities Ltd., PO Box 3189, Slough SL1 4WW or by DX to 151280 Slough 13

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  and commercial property within the United Kingdom
- sets out minimum standards which firms compiling and selling search reports have to meet
- promotes the best practise and quality standards within the industry for the benefit of consumers and property professionals
- enables consumers and property professionals to have confidence in firms which subscribe to the code, their products and services.

By giving you this information, the search firm is confirming that they keep to the principles of the Code. This provides important protection for you.

#### The Code's core principles

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- at all times maintain adequate and appropriate insurance to protect consumers
- conduct business in an honest, fair and professional manner
- handle complaints speedily and fairly
- ensure that products and services comply with industry registration rules and standards and relevant laws
- monitor their compliance with the Code

#### Complaints

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#### **TPOs Contact Details**

The Property Ombudsman scheme Milford House 43-55 Milford Street Salisbury Wiltshire SP1 2BP Tel: 01722 333306

Fax: 01722 332296 Email: admin@tpos.co.uk

You can get more information about the PCCB from www.propertycodes.org.uk

PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE